Flowroute Product Datasheet

Flowroute provides reliable, scalable, and easy-to-deploy 100% cloud-based SIP Trunking. Our SaaS platform and APIs give customers control and visibility to their telecom consumption, improved cost savings, and the ability to customize solutions.

BENEFITS

What benefits our customers get

Flowroute's software centric culture speaks our cloud native customer's language and is a multi-award-winning leader in customer support and satisfaction.

Enterprise Customers

Flowroute's easy-to-use self-service portal and APIs, backend infrastructure and customer centricity are all built and deployed with Enterprise-grade services in mind. With our elastic SIP Trunking customers can scale up/down an unlimited number of concurrent calls paths and experience great call quality on Flowroute since we remain out of the media path and deliver your calls directly to their destination

ECPaaS/UCaaS/CCaaS Customers

With Flowroute, XXaaS companies gain high-quality, reliable, carrier-grade services and can embed these services into their existing web portals and customer-facing APIs. Flowroute provides developers with direct access to telephony products and advanced signaling data via APIs. Flowroute has a Net Promoter Score (NPS) of +59 and is a three-time winner of Eastern Management Group's top award for Customer Satisfaction among SIP Trunk providers.

PROGRAM

Partners Program

Partners (MSPs, VARs, Channel Partners) have access to easy-to-provision, high-quality, scalable, and reliable SIP Trunking. Flowroute supports multi-vendor systems, allowing partners to configure the Flowroute system matching their specific needs. Partners can consolidate accounts by simply submitting a support ticket. Furthermore, all partners receive the same award-winning customer success experience that the rest of our customers do.

Flow2Teams

Flowroute's early release of a BYOC solution for Microsoft Teams gives customers reliable and affordable pay-as-you-go PSTN connectivity when they bring their own MS Teams licenses as well as a hosted PBX of their choice. Flow2Teams brings the same Flowroute strengths, reliability, scalability and ease-of-use, to MS Teams users across all our customer types and is also available to Partners to sell.

Learn More

HyperNetwork™

Flowroute's HyperNetwork™ is a unique, patented business continuity solution that gives customers quick and seamless redundancy to inbound calls. It significantly reduces down-time on their telephone numbers, resulting in better customer experience and less opportunity loss.

Learn More

Voice SIP & Phone Numbers

Flowroute's SIP Trunking makes it easy to connect (via our portal and APIs) an existing PBX system or an analog/digital telephone adapter in a few simple steps. Flowroute offers local/toll-free numbers with inbound/outbound Voice and Messaging capability in the US and Canada as well as international cloud-based, local/toll-free inbound numbers in over 130 countries.

Learn More

Messaging (SMS & MMS)

Flowroute offers toll-free and long code messaging, access to SMS/MMS records, and the ability to provision numbers on the fly. Flowroute's SMS/MMS capabilities are easily integrated into applications via API to create seamless customer experiences that deliver intelligent and personalized text interactions.

Learn More SMS Learn More MMS